



TurnPoint Software



rostering. payroll. invoices.
consolidate three systems into one.



Say goodbye to rostering headaches, mileage books, and handwritten care plans, and say hello to a streamlined world where technology does the heavy lifting, leaving you free to focus on the things and people that matter.

TurnPoint Software supports more than 130 providers across Australia and New Zealand, who deliver care to more than 45,000 Australians, utilising our suite of technology products.

Purpose-built for Australia's in-home healthcare providers. The system has been taken up with great success by providers in the **Aged Care**, **NDIS**, and **Allied Health** industries.

TurnPoint Software is a fully integrated, end-to-end care management solution that has been designed to drive staff efficiencies, reduce costs and improve client outcomes through real time information sharing.

TurnPoint Software works where you work: in the office or in the field, operating seamlessly across all internet-capable devices. From receiving referrals in the office to updating the care plan at a client's home, the TurnPoint system streamlines organisational processes, empowers workers, and allows clients to sign off on service delivery at the point of care.

one system, anytime, anywhere

- ✔ **Improved healthcare outcomes:** Focus your time on delivering high quality services instead of being held up by low value administration and paper-work.
- ✔ **Build a single client profile:** Ensure you have access to the right information at the right time with all client related information stored in one central, cloud-based location.
- ✔ **Meet your compliance obligations:** Ensure your organisation delivers services in accordance with accreditation requirements.
- ✔ **Simple and effective rostering:** Streamline rostering and make changes in real-time so that you can be confident that your clients receive services on time.
- ✔ **Cost effective:** TurnPoint's products are 'Software as a Service' that are cost-affordable so we can grow with you as your business expands.
- ✔ **Effective staff management:** Manage your team by understanding their skills, capabilities and how they meet the preferences of your clients.
- ✔ **Accurate and streamlined invoicing:** Generate your invoices straight out of TurnPoint Software and integrate with your accounting software so you can eliminate duplicate data entry.
- ✔ **Effective reporting:** Customised and bespoke reporting means that you have access to the right information at your fingertips.
- ✔ **Streamlined payroll:** Pay your staff correctly through our Modern Award interpreter so you can be confident you are meeting all your obligations.
- ✔ **Integrate with your other system:** You can use TurnPoint's open API platform to integrate with any of your existing platforms.



TurnPoint Assist allows you to manage your major work functions in one system: clients; employees; and finance.

TurnPoint Assist is truly person-centred, allowing your organisation to focus on delivering the best care services to your clients.

- **End-to-end management:**
 - **Clients:** Fully integrated CRM enabling the creation and customisation of client profiles, care plans, carer notes, and appointments.
 - **Employees:** Gives you control over administrative functions, staffing and resources.
 - **Financial:** Simplifies financial management in all home care scenarios.
- **Improve productivity, reduce costs and increase profitability:** Automate time-consuming activities such as invoicing, staff scheduling, payroll, journey planning and clinical record keeping; giving time back to you and your staff to do what you do best: deliver outstanding client care.
- **Easy-to-use and access:** Undertake critical work functions anytime, anywhere, from any device. TurnPoint Assist allows you and your team to do daily work tasks at the touch of a finger where it suits you best.

inclusions

- ✓ HCP Budgets
- ✓ HCP statements
- ✓ Medicare import
- ✓ CHSP report upload
- ✓ ABA file export
- ✓ HACC statements
- ✓ VHC upload
- ✓ DVA VCN billing
- ✓ Statement per provider
- ✓ NDIS invoicing
- ✓ Journey Planner
- ✓ GPS enabled map
- ✓ Care Plans
- ✓ Manage your payroll
- ✓ Manage allowances
- ✓ Invoice Export
- ✓ Mobile Access
- ✓ Service Notes
- ✓ Manage privacy
- ✓ Set service types
- ✓ Manage client profiles
- ✓ Store key documents
- ✓ Set appointments
- ✓ Manage your staff
- ✓ Match your staff to client preferences
- ✓ Track staff qualifications
- ✓ Reporting
- ✓ Customised reports



TurnPoint Pay is a fully integrated payroll and workforce management tool.

Streamline the end-to-end process of employment by eliminating double-handling, saves time, ensures compliance, and shows real time costs.

- Payroll management
- Modern Award interpretation
- Integrated with the ATO to meet Single Touch Payroll requirements
 - Integration with ATO Superannuation clearing house
 - Create bank files, send out compliant payslips
 - Manage leave liabilities

TurnPoint Pay incorporates a full modern award interpreter for commonly used healthcare Awards such as the SCHADS Award, Health Professionals and Support Services Award and the Nurses Award.

With multiple awards, shift allowances and penalties to consider, payroll can get complicated, which is why **TurnPoint Pay** offers a best of breed solution to the most complex payroll and invoicing scenarios.

TurnPoint Pay also interacts seamlessly with most major accounting packages, meaning less work for you and your team.

inclusions

- ☑ ABA file export
- ☑ Mobile Access
- ☑ Store key documents
- ☑ Manage your staff
- ☑ Track staff qualifications
- ☑ Reporting
- ☑ Customised reports
- ☑ Modern Award interpreter
- ☑ STP integration
- ☑ Process superannuation payments
- ☑ Generate compliant payslips

training

TurnPoint Software offers additional training to providers to help them to maximise their usage in the system and create more efficiencies and productivity administrators and users.

The team at TurnPoint are able to provide you with additional training to help you enhance client outcomes and help improve your bottom line. We have recently released a new training curriculum. New training modules include system administration, rostering and support coordination.

We offer two types of training.

- **One-on-one:** For those who are after more personalised training to suit their individual needs, we offer one-on-one training.
- **Group training:** If you're looking to provide refresher, or targeted training for a number of staff, we also offer group training options.



case study

All Care Health Services Group ('allcare') is a provider of in-home care services for Australian's aged over 65 years.

Following a number of months of research to find the most affordable, yet comprehensive care coordination platform for their growing business, in early 2019, the organisation implemented the TurnPoint Software system.

Introducing the TurnPoint Software system has meant that the organisation has been able to reduce its costs and more effectively and efficiently coordinate the care of their clients.

The single customer view has ensured that Care Coordinators are able to provide high quality services leading to reduced hospitalisations and increased wellbeing of care recipients.

Allcare co-founder and Chief Customer Officer, Deanna Maunsell, believes there are many benefits of TurnPoint Software fare.

“We have benefited from the continued feature upgrades that have incrementally improved the platform. These have lowered a number of our operating costs, which in turn has provided us with greater capacity to invest in the quality of care for our clients.”

An unexpected bonus for the organisation has been the reduction of administrative overheads of quality assurance audits. The system has been highly commended by auditors on the high level of compliance for the organisation as a result of digital processes.



Interested in a demonstration
or finding out more about TurnPoint Software?
Contact our team today.



TurnPoint
Software

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turnpointcare.com.au